

- 1. What is the best way to build a good relationship with customers in your opinion?
- 2. Do you get on well with your boss? Why or why not?
- 3. Should staff members socialise together outside of work?
- 4. What are the most common reasons for a breakdown in relations between business partners?

Building Relationships (Student B)

- 1. Would you say that your company has a good relationship with its customers?
- 2. Do you think regular staff meetings help to build positive relationships?
- 3. Would you say you have good relationship building skills? What are you good at?
- 4. Is it possible to maintain a good relationship with a business partner without meeting face-to-face?

Building Relationships (Student C)



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Getting students to talk

- 1. How should a manager build a good relationship with his or her staff?
- 2. How important is it for staff members to build relationships between each other?
- 3. What are the most important things to remember when building relationships with business partners?
- 4. What is the best way to make new business contacts?