

- 1. Would you say that good communication is central to your job?
- 2. What is the secret to successful communication in the workplace?
- 3. Are formal meetings a good way to communicate?
- 4. Do you feel comfortable when talking on the phone in English?
- 5. Do you ever write letters as part of your work? Why don't you use email instead?
- 6. How important is it to be concise when communicating with business partners?

## **Communication** (Student B)



- 1. Do people communicate well in your company? How could it be improved?
- 2. How important is small talk in a business situation? Do you use it?
- 3. Do you answer phone calls and emails during your days off?
- 4. In general, is it better to text or call a business partner?
- 5. Has electronic communication made the workplace more or less stressful in general?
- 6. How do you think workplace communication will change in the future?